



Q&A from April 22, 2020 City of Northglenn Telephone Town Hall

Below are **questions/comments from residents** during the call, with *answers and resources*

Meeting hosts: Mayor Meredith Leighty, City Manager Heather Geyer, Fire Chief David Ramos, and Police Commander Heidi Walts

Subject: Health-Related

How many people have passed away or in the hospital in our community?

At the time of the Town Hall, Tri-County Health Department reported 981 cases in Adams County and 35 deaths, 279 hospitalizations, and 92 in ICU. Visit <https://www.tchd.org/823/Case-Updates> for daily updates. Update 5/1/20 – we are sad to report there are 7 deaths in Northglenn due to the virus so far.

Are we allowed to know the general areas of NG where the COVID cases are located and highest?

Tri-County Health Department has a section on COVID-19 Cases by Neighborhood under their Case Updates section: <https://www.tchd.org/823/Case-Updates>

With the new antibody testing, can we return to normal vs the new normal?

We will follow direction and guidance from the State and Tri-County Health Department. They are working hard to answer that question using the data that is available.

How many of our first responders have gotten sick?

We are very fortunate that none of our Northglenn Police officers have tested positive for COVID-19 and no one at the North-Metro Fire Rescue District has either.

Are there testing facilities in Northglenn?

There is not a testing facility in Northglenn. However, if you are experiencing symptoms, call your health care provider first who will determine whether or not you need to get tested. Advanced Urgent Care is also offering drive-up testing at Brighton, Stapleton, Lafayette and Broomfield. You need to schedule a visit online or over the phone at (303) 558-0509.

Is there any way for tri-county health to have a mobile testing to go out to seniors who can't drive or go in to a clinic?

Not at this time.

Comment: We have to stay safe and stay inside and wear our masks.

Subject: Safer At Home Order

Is testing a part of the approach to opening up businesses and if so how could citizens get tested?

During Governor Polis' press conference today, he indicated that workplaces should implement symptom monitoring protocols which include temperature monitoring.

For citizens, call your health care provider first to determine whether or not you need to get tested. National Jewish Health is offering the antibody test without a physical referral. An appointment and \$94 is required and can be made online. This is a blood-draw test that will be taken at their drive-through testing tent between 13th and 14th Avenue on Harrison Street in the National Jewish Health parking lot. Appointments are available 7 days a week and April 24-April 26 have been sold out. Details on their [website](#).

Will I be able to go to my dental appointment in mid-May?

Yes, dental offices are reopening with strict guidelines. You should reach out to your dental office and find out the new safety guidelines in place.

What can be done for the church, Immaculate Heart of Mary church specifically?

This question was related to church services. Due to the current public health orders (under Stay at Home through April 26), many churches are not open for service in person. Some are offering virtual services. However, Immaculate Heart of Mary does have their food bank open. We suggest you look at their website for more information.

Subject: City Services

Why is the City allowing Carl's Farm reimaged? Me and my neighbors don't like it, how can it be stopped?

City Manager Geyer committed to calling this person after the town hall.

I am wondering if the progress of the movie theatre in the Northglenn Marketplace or will it be delayed due to COVID?

Things are continuing to move forward with the Northglenn Marketplace. The company is working with the City on their redevelopment plans and things are moving forward. There has been no impact to this project due to COVID-19.

Are city sponsored events going to be cancelled this summer?

All events in May have been cancelled and large events in June are cancelled. City Council is reviewing other events and making a determination on events at least six weeks out. We need to follow guidance from the State and Tri-County Health Department and collaborate with our city partners in the metro area to make sure we're making safe decisions for our residents.

Any plans for 4th of July fireworks?

Not at this time. We are collaborating with regional fire departments and cities and counties to make that determination together.

What needs to be done to get an increase in allowance of how many chickens we can have?

The city is not considering changing anything right now. The regulation allows for no more than 6 chickens per permitted yard. Reach out to the City Council and Mayor if you want to see this changed. We have received this request from one other resident during the first telephone town hall but this has not been an overwhelming request.

Is the water safe to drink?

As always, the water at the City of Northglenn is safe to drink. We are meeting all regulations set forth by both the state of Colorado and the EPA. The EPA's drinking water regulations require treatment at public water systems to remove or kill pathogens, including viruses.

Speaking of fireworks, I've been hearing a lot lately, thought they were illegal.

Yes, under our municipal ordinance, personal fireworks are illegal and the fine is \$1000. Home fires are a big issue and the ordinance is important to enforce. Please call the Northglenn Police Department to report fireworks activity.

How will the city prepare for the tax loss due to business closures due to COVID?

City Council had a robust discussion Monday night about our financial situation. Because of the great decisions made by past and current Councils, we have a healthy reserve balance which helps in times like this. Three options were presented to Council and at this time we do not expect a reduction in services to citizens.

It is too soon to tell what the impact has been. Taxes were due to the City on April 20. Finance will have data available soon to determine the impact of the first half of March and will have good data about April in May.

The sooner businesses are able to reopen, the better from a sales tax perspective. There have been increases on the online front. Direction the City Manager received from Council Monday was to plan for the high impact scenario. I encourage you to look at Council packet from Monday (<https://webdocs.northglenn.org/?body=council>).

I see signs in the residential areas that say "we are in this together" with a heart, where can I get one?

This is the Northglenn Hug signs program. It's a really cool program where you may request a sign and send a neighbor a virtual hug. It was so popular that we have already through 500 signs. We have ordered more though! All you need to do is call and let us know the address. Houses must be in Northglenn and signs can only go in yards, with a limit of one sign per yard. If you received a sign, feel free to pass that hug along to another neighbor after you've done enjoying it. If you want to request a sign, email the address to jmurphy@northglenn.org or leave the address on voicemail at 303-450-8904.

118th Ave has an increase of street racers coming to the park. Can speed bumps be put in? This is the Webster Lake area on the east side of the lake.

We can send patrols out and speed trailers can be placed in the short term. Speed humps are a longer term solution. We are also launching the new No Need for Speed program May 1. You can request a speed study through Engineering.

Sometimes physical modifications aren't warranted based on study so the No Need for Speed program includes signage to install in your neighborhood with your neighborhood's support. For more information visit our website:

https://www.northglenn.org/government/departments/public_works/street/no_need_for_speed_program.php

Is there a program available for a disabled person to have meds delivered?

Yes. The police department is offering to pick up prescriptions for seniors. If someone has a major disability that would preclude them from being able to get their medications, they can apply to be part of the program.

Can the construction fence blocking the sidewalk at the rec center construction site be moved back so that the sidewalk is available? Right now we have to cross the street and drivers are not stopping despite the marked pedestrian cross walk and the flash.

The new sidewalk and connection to new street is not complete. As soon as construction of the sidewalk is finished it will be opened and the construction fence moved back, likely early May.

When things start to open up more and the weather improves, will yard sales be allowed?

Yes, we think it should be ok as long as social gatherings are limited to 10 or less and social distancing guidelines are maintained.

Subject: County Services

I have a new car that needs plates and its overdue, is there an extended grace period?

Yes there is a grace period. The DMV does have several options including a self-service kiosk and mail in options. Please contact the Adams County DMV at 720-523-6010 to determine the best option for you.

Per DMV - County Closures: With many county offices closing, many are wondering what to do about registering their vehicles or renewing their tags. First, vehicles must be registered in the county where you live. You cannot go to a different county to register your vehicle. Most counties are continuing to process mail-in and online transactions. Please use our online services and self-service kiosks, where available (and even in a different county from where you live, as long as your county of residence also participates).

If you are unable to renew online or go to a kiosk you may request an extension.

Please go to <https://www.colorado.gov/pacific/dmv/how-covid-19-closure-affects-vehicle-services> for more information about car registrations.

Car registration and drivers license are due for renewal in May. Car registration requires emissions test. What should I do?

Per the DMV - With testing stations closed, we know that customers will be unable to register their vehicles until they can get an emissions test. We do not have the authority to waive emissions. We can provide a registration extension covering 60 days past the end of the Governor's Executive Order.

Please go to <https://script.google.com/macros/s/AKfycbyL6e6aduqONjiLSS9NE6O0TaleTxSAFsBKoOi96eIU3iIN-N9s/exec> if you need an extension for your registration because you are unable to get an emissions test during COVID-19.

Please go to <https://www.colorado.gov/pacific/dmv/emissions> for additional emissions information.

Subject: Other

Is there shortages of food, gas and medicine?

No, we have not heard there are any shortages. We participate in regional, state, and federal briefings and have been reassured that there are no shortages in the supply chains for food, medicine, or gas.

Is the panel encouraging the 8 p.m. community celebration in honor of first responders and essential workers?

Mayor and City Council support this. There's even been low key competition amongst city councilmembers on which Ward can be the loudest! It's fun way to not feel so alone.

Comment: Please continue to have virtual town halls and ward meetings for those of us who have mobility challenges and can't be there in person once COVID is over. It helps us stay connected to the City.